



**By  
09:30**



**By  
12:00**



**Next  
Day**



**One hour  
delivery  
window**

# tariff guide

February 2010

A handy price guide to using us,  
**i.e. interlink express**

**interlink express**   
carrying your reputation

# simple choice

a complete package of easy to use delivery options

Interlink Express has a range of easy-to-use, time-critical UK delivery options, developed with your business in mind. In addition, a one hour delivery window will be provided to receivers on UK services.



**By  
09:30**



**By  
12:00**



**Next  
Day**



**One hour  
delivery  
window**

## UK services

An easy-to-use range of services for parcels, documents and freight

- **by 9.30, by 12, next day**
- **saturday by 10, by 12**
- **offshore: next day, two day**
- **expresspak1**
- **expresspak5**
- **freight**

## international services

For fast and reliable export services from the UK

- **DPD Europe and beyond**
- **International Air Express**

## special services

Tailor-made UK and international services

- **Road**  
dedicated 'bullet services', competitive groupage rates
- **Air and sea**  
competitive and flexible one-stop solutions
- **same day**  
option for unusual, bulky or complicated consignments

## logistics solutions

Our logistics solutions division specialises in adding value to customers' supply chains. By providing a tailored logistics service, the operation allows you to achieve seamlessly efficient transfers from your production units to your customers

- **National Logistics Centre**
- **Inventory management**
- **Dedicated vehicle operations**
- **National distribution**
- **Warehousing pick and pack**

For more information on any of our services, call our Sales Support Team on **0500 005 005** or visit [www.interlinkexpress.com](http://www.interlinkexpress.com)

# improved efficiency

through our UK tariff

All prices are per consignment, unless marked.

<b>domestic</b>	<b>by 9.30</b>	<b>by 12</b>	<b>next day</b>	<b>saturday by 10</b>	<b>saturday by 12</b>	
<b>expresspak1</b> price per bag	£17.00	£12.00	£7.00	£28.00	£24.00	
<b>expresspak5</b> price per bag	£19.55	£14.55	£9.55	£30.55	£26.55	
<b>parcel</b> max 30kg per item	all prices for parcels up to 10kg					price per additional kg
	£26.10	£21.10	£16.10	£37.10	£33.10	by3 52p others 62p
<b>freight</b> 31–350kg per item	all prices for freight up to 31kg					price per additional kg
	£43.85	£35.75	£30.75	£59.00	£54.50	64p

For some more rural areas of England and Wales the earliest service may be **by 12**. For **by 9.30**, **by 12** and **saturday** services in Scotland, please add one hour.

<b>offshore</b>	<b>next day</b>		<b>two day</b>	
<b>expresspak1</b> price per bag	£14.92		n/a	
<b>expresspak5</b> price per bag	£14.92		n/a	
<b>parcel</b> max 30kg per item	price up to 5kg	price per additional kg	price up to 5kg	price per additional kg
Northern Ireland Channel Islands Isle of Man* Scottish Islands* Scilly Isles**†	£37.45	£1.46	£27.30	95p
	price up to 10kg	price per additional kg	price up to 10kg	price per additional kg
Isle of Wight	£21.85	75p	n/a	n/a
Scottish Highlands*	n/a	n/a	£21.85	75p
<b>freight</b> 31–350kg per item	n/a		charged as parcels, pallets and outsized items may require an additional 24hrs	
<b>NB. Offshore items may be consigned by air and therefore must comply with air regulations.</b>				

**expresspak1** premium bag for items weighing up to 1kg  
**expresspak5** premium bag for items weighing up to 5kg  
**parcel** for any single item weighing up to 30kg or up to 1 metre in length  
**freight** any single item weighing between 31–350kg. In addition, freight parcels may be defined as having dimensions in excess of 2.3m girth and 1.0m in length

**For offshore deliveries**  
 Maximum parcel dimensions and weight to ensure next day delivery.

length 1000mm  
width 600mm  
height 800mm  
weight 30kg

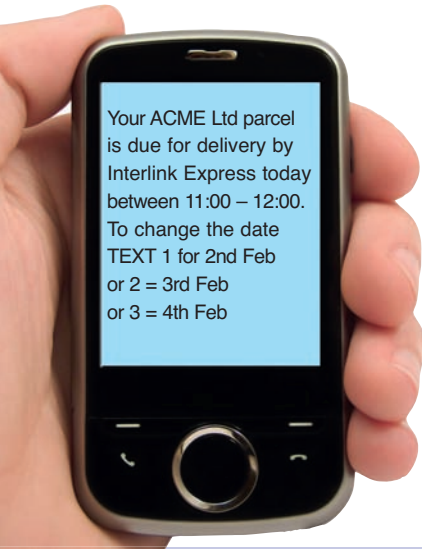
NB. Our minimum invoice charge is £40.00 per week.

\*Two day service only. †Second day delivery to St. Mary's, third day elsewhere.

**i.e. interlink express**

# interactive service

It's always been more difficult to deliver to home addresses than business premises. That's why we've developed a unique interactive service that advises your customers when their packages will arrive with a one hour delivery window. If it's not convenient, it gives them the option to reorganise a delivery, ensuring first-time delivery success.



## One hour delivery time slot

Our latest innovation is able to ensure the best possible first time delivery success.

As we give a specific one hour delivery window, your customer doesn't need to wait in all day for their parcel, improving your customer's delivery experience:

- **Your customer is given a one hour delivery window**
- **They are notified of this via text or email**
- **If not convenient they can use the text or email to change the delivery date**
- **All correspondence from Interlink Express to your customer can include your brand name**

If you choose to notify your customer via email they can use the email to rearrange delivery. When they do so they will see a web page branded with your logo providing your customer with a seamless online experience.



**Your order is due for delivery**  
**11:00 - 12:00 today**

**ACME**

Your order from **ACME** is out for delivery today and is due to be delivered between 11:00 - 12:00. Can you please ensure that someone will be available to sign for the parcel at:

ABC LTD  
Anywhere Road  
Anywhere Town  
AW1 012

If today is not convenient, please click below to change the date.

[Change Date](#)

To view the current status of your order at any time please click below.

[Track](#)

We trust that you are happy with our service and thank you for your order.

**ACME**



## Notes: Interlink Express Parcels Ltd. – UK Service

1. All rates are exclusive of VAT.
2. When the volume of goods exceeds 6.0 cubic metres per tonne, the Company reserves the right to charge by volume.
3. Rates may be subject to surcharge, which will be advised to customers in advance.
4. All consignments are carried under the Terms and Conditions of Carriage of Interlink Express Parcels Ltd, a copy of which is available on request.
5. An additional £7.50 will be applied to all 3rd party and 3rd-4th party collections.
6. Freight and standard parcels should be consigned separately. If you do ship a multiple piece consignment with a mixture of freight and parcels, the whole consignment will be charged as freight if one item weighs more than 31.5kg.
7. A handling charge of £15.00 per consignment will apply for any items that exceed dimensions of 1.0 metre and/or weigh more than 31.5kg and that are not palletised nor on skids.
8. Minimum invoice charge of £40.00 may apply.
9. Scottish Highlands includes postcodes: AB30-38, AB44-56, FK17-99, G83, IV1-28, IV30-39, IV52-54, IV63, KW1-14, PA21-33, PA34-40, PH18-26, PH30, PH31-41, PH49-50.  
Scottish Islands includes postcodes: HS1-9, IV40-51, IV55-56, KA27-28, KW15-17, PA20, PA41-49, PA60-78, PH42-44, ZE1-3.

### Transit liability options

<b>Premium Services</b>	Free liability cover is provided for loss or damage up to a maximum of £1,000. Not available on freight or expresspak parcels.
<b>standard liability</b>	Price includes liability of up to £12 per kg for loss or damage up to a maximum of £3,000 (250kg).
<b>extended liability</b>	Liability can be extended to £15,000 for only £7.00 per consignment. (Some exclusions apply. Not available on Freight or expresspak1 services.)
<b>expresspak1</b>	Up to £20 per bag for loss or damage.
<b>freight</b>	The published tariff includes in-transit liability of £1,125 per metric tonne for pallets.

### Goods not accepted for Carriage

Alcoholic spirits, antiques, art, beds, birds, body parts, cash, dangerous goods, dead animals, engines, firearms, fish, flammable goods, frozen food, fruit, furniture (including flat-packed), furs, glass, granite products, hazardous goods, headboards, human remains, jewellery, liquids, living organisms, machines, marble products, mattresses, perishable food, personal items, petrol or diesel tank (full or empty) in any item, plants, precious metals, televisions or monitors over 26" screen diagonal (including plasmas and LCDs), trees, tyres, vegetables, vouchers, white goods (washing machines, dryers, fridges).

### Plus

Items that cannot be handled by one person.  
Items that can cause direct physical damage to an individual or to other goods.  
Any goods prohibited by law.

To arrange a collection or track a parcel  
call **interact** on **0844 824 0550**

For sales enquiries call  
**0500 005 005**

**[www.interlinkexpress.com](http://www.interlinkexpress.com)**

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Roebuck Lane, Smethwick, West Midlands B66 1BY  
Fax 0845 300 4605



Interlink Express has achieved ISO9001:2008  
and ISO14001:2009 approval